

## [Q22-Q39] Latest Salesforce Experience-Cloud-Consultant First Attempt, Exam real Dumps Updated [Apr-2022]



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In what two ways can Salesforce PRM help DF accelerate channel sales?

Choose 2 answers

- \* By automating partner entitlement assignment in Channel sales teams
- \* BY automating partner tiering in Channel sales hierarchy
- \* By automating partner lead routing
- \* By automating quoting with Salesforce CPQ

**Q23.** Northern Trail Outfitters (NTO) is planning to create an HR desk for its employees. The Technology team recommend using Experience Cloud to build the HR help desk app.

What should NTO consider when building the HR desk app?

- \* HR user profile is only available in Employee Cloud with Employee permission set license.
- \* In order to protect employee privacy, the HR help desk app should be created in a different org than the main org.

- \* In order to leverage organizational structure, the HR help app must be created in the main org.
- \* HR user profile is only available in Enterprise and Performance Editions with HR permission set license.

**Q24.** Universal Containers (UC) is building a digital experience for its customers that supports custom case management and commerce solutions. These custom solutions each require more than 10 unmanaged custom objects that would be utilized by customers.

Which two license types have single SKUs that would support this requirement for UC customers?

Choose 2 answers

- \* Channel Account
- \* Customer Community Plus
- \* Commerce Portal
- \* External Apps

**Q25.** How can records owned by Customer Community users be shared with internal users?

- \* Create a Sharing Set that includes a Customer Community profile and create a Share Group for the Sharing Set.
- \* Create an owner-based sharing rule to share records owned by a Customer Community role with all internal users.
- \* Create a Share Group for a Customer Community profile that is not associated with a Sharing Set.
- \* Use the standard is Owned By External User checkbox on records to create a criteria-based sharing rule to share records owned by Customer Community users with all internal users.

**Q26.** Bloomington Caregivers (BC) wants to streamline back-end processes and workflows for its employees. BC recently learned about lightning Bolt solutions for employees at a world tour event.

Where should BC look for potential Lightning Bolt solutions?

- \* Salesforce AppExchange
- \* Salesforce Accelerator Directory
- \* Salesforce Accelerator Catalog
- \* Salesforce Connect

**Q27.** Cloud Kicks (CK) is planning to build a social intranet site as well as an HR help site for its employees using Experience Cloud. Most employees either work in sales or service and currently use Salesforce.

Which user license should be recommended for CK's employees to access Experience Cloud sites?

- \* Salesforce Authenticated Site
- \* Salesforce Unlimited
- \* Customer Community
- \* Platform Portal

**Q28.** Cloud Kicks (CK) is using audience targeting to display pages and components to certain users based on their assigned audience. The New York City account contain multiple departments; all of which belong to that account. One of the page virtualization of the Home page of CK's Experience Cloud site is assigned to the New York City audience. CK also has a Rich Content Editor component within this Home page that is assigned inly to the Legal Department audience.

Who will be able to see the Rich Content Editor component?

- \* New York City audience members with the Legal Department sharing set
- \* Members that are part of both the New York City audience and the Legal Department audience
- \* All Cloud Kicks Experience Cloud site members
- \* All New York City audience members.

**Q29.** Ursa Major Solar would like its authenticated external users to be able to search for Quote and Contract objects but not Opportunity or Asset objects.

Which two standard features allow an administrator to accomplish that?

Choose 2 answers

- \* Remove Opportunity and Asset from the Title Menu component in the property editor.
- \* Remove Opportunity and Asset from the navigation Menu component in the property editor.
- \* Remove Opportunity and Asset from the object list in the Global Search Result component property editor.
- \* Remove Opportunity and Asset from the Autocomplete object list in the Search component property editor.

**Q30.** Ursa Major Solar is utilizing audience targeting for specific components in its portal.

Which two considerations regarding audience targeting are true? Calculator Choose 2 answers

- \* You can't assign audiences to the components in the template header and footer sections.
- \* Available domains are created in the Administration workspace and associated with a community through a custom URL.
- \* You can't assign record-based criteria to a component or branding set.
- \* You can only have three audiences.

**Q31.** What are two ways a question can be escalated to a case?

Choose 2 answers

- \* Manually by a moderator selecting 'Escalate to Case' in the Feed
- \* Manually by users commenting 'Escalate'
- \* Automatically via Case Assignment Rules
- \* Automatically via process Builder by meeting specified criteria

**Q32.** Northern Trail Outfitters would like to display a different Hero component on the Home page for United States and EMEA.

How should an administrator accomplish this?

- \* Create a page variation for EMEA, configure the Theme, and include a different Hero component.
- \* Create a page variation for EMEA, configure the flexible page layout, and include a different Hero component.
- \* Use the same page variation for EMEA and include multiple targeted HTML components.
- \* Use the same page variation for EMEA, include multiple Hero components, and target each , component.

**Q33.** Dreamscape Flowers needs to create a digital experience that meets the following requirements:

- \* It allows for collaboration between customer and partner users.
- \* Self-service for customer users is available.
- \* Partner users create or resolve cases for their customers and need to see case data on a dashboard.
- \* Partner users do not manage Leads, Opportunities, or Campaigns.

Which license type should a Salesforce Admin use for these partner users?

- \* Customer Community
- \* Customer Community Plus
- \* Employee Community

\* Partner Community

**Q34.** Get Cloudy Consulting has decided to set up and create an Experience Cloud site where customers can create service tickets or chat live with agents.

What is the first step the system administrator should take to create the site?

- \* Update organization-wide settings.
- \* Enable Search Engine Optimization (SEO).
- \* Enable Digital Experiences.
- \* Configure the default login.

**Q35.** Get Cloudy Consulting is implementing an equity management solution for one of its financial clients. The solution will enable the external independent financial researchers to collaborate with internal portfolio control staff in a private Chatter group.

What should the Experience Cloud consultant recommend to meet the requirements for both personas?

- \* Give external researchers and internal staff access to the main org.
- \* Create a portal for external researchers and give internal staff access to the portal.
- \* Create a portal for external researchers and give internal staff access to the main org.
- \* Create a portal for external researchers and create an app for internal staff.

**Q36.** Ursa Major Solar (UMS) would like to render a header and footer from an external content management system into its customer portal.

Which feature should UMS use to accomplish this?

- \* Developer Console
- \* Compact Header Properties
- \* Rich Content Editor
- \* CMS Connect

**Q37.** What accurately sequences the necessary steps to create a partner user from an enabled partner account?

- \* 1) Edit the user record to assign the correct role/profile. ee

2) View the partner account contact. Single Book

3) Select Manage External User.

4) Select Enable Partner User.

5) Save.

- \* 1) View the partner account contact.

2) Select Manage External User. Multiple Books

3) Select Enable Partner Account.

4) Edit the user record to assign the correct role and profile.

5) Save.

- \* 1) View the partner account contact.

2) Select Manage External User.

3) Select Enable Partner User.

4) Edit the user record to assign the correct role/profile.

5) Save.

\* 1) Edit the user record to assign the correct role/profile.

2) View the partner account contact.

3) Select Manage External User.

4) Select Enable Partner Account.

5) Save.

**Q38.** The system administrator at Get Cloudy Consulting is trying to import Customer Portal users to the newly created Experience Cloud. However, the import failed.

What could be two reasons for this failure?

Choose 2 answers

- \* The portal role record has not been created.
- \* The portal profile record has not been created.
- \* User records are missing. Penal & Pep ore
- \* Contact records have not been created.

**Q39.** The mission of No More Homelessness (NMH) is to help every homeless person in the best possible manner through its Experience Cloud site. NMH's site manager wants to set up search engine optimization (SEO) to ensure NMH's public Experience Cloud site is visible to search engines.

Which two practices does the site manager need to do to ensure SEO is implemented successfully?

Choose 2 answers

- \* Check whether a custom robots.txt file to control indexing has been created.
- \* Check whether the Experience site is public and activated. Pencil & Paper
- \* Check whether the SEO Institute has provided the approval for the site with end date.
- \* Check whether manual sitemap refresh happens on the last day of every month.

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