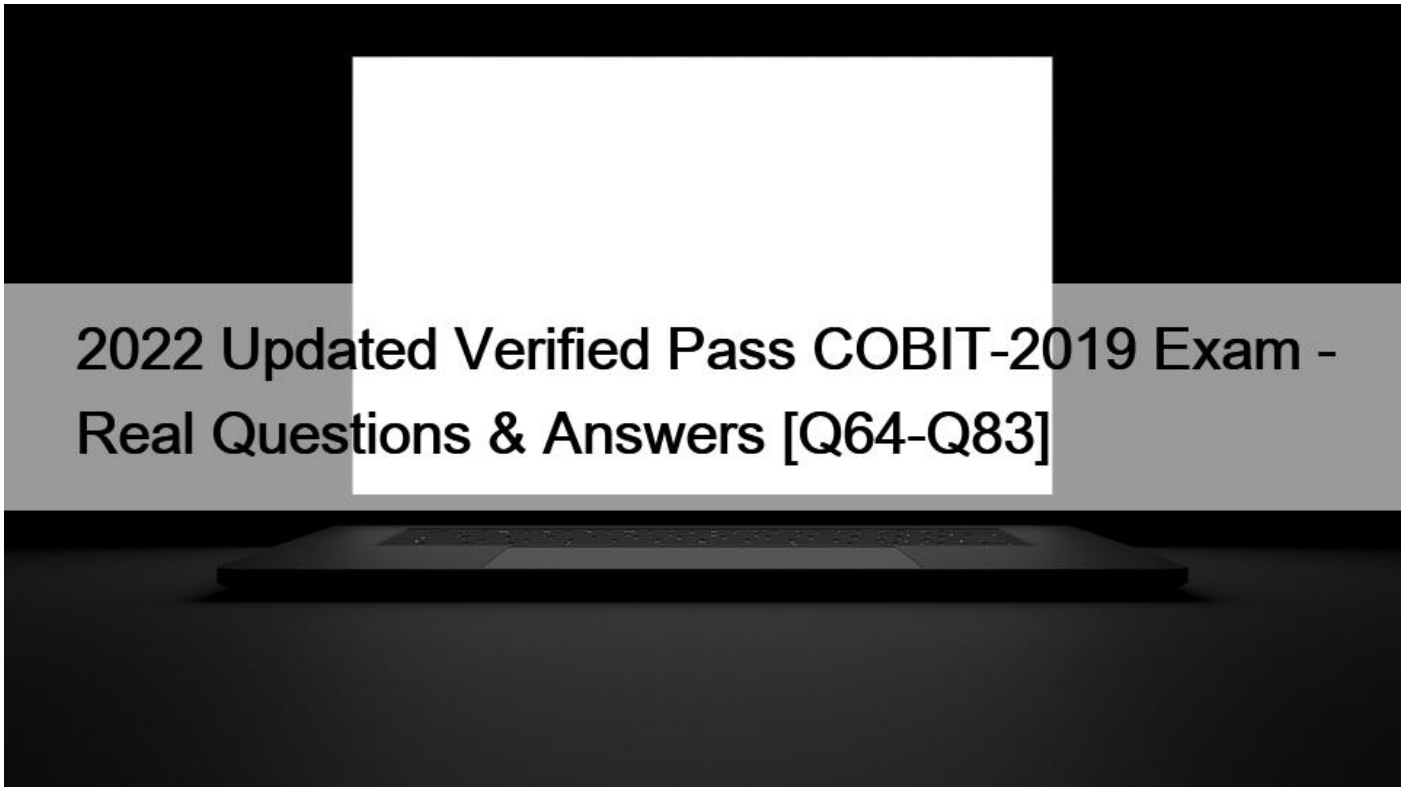


2022 Updated Verified Pass COBIT-2019 Exam - Real Questions & Answers [Q64-Q83]



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Q64. Which of the following cascades to enterprise goals?

- * Stakeholder needs
- * Organizational objectives
- * Enterprise strategy

Explanation/Reference: <https://www.oreilly.com/library/view/governance-of-enterprise/9781849285193/xhtml/appendix03.html>

Q65. Which of the following would be an appropriate metric to align with a goal of Delivery of programs on time, on budget, and meeting requirements and quality standards?

- * Percent of stakeholders satisfied with program/project quality
- * Percent of business staff satisfied that IT service delivery meets agreed service levels
- * Level of user satisfaction with the quality and availability of I&T-related management information

Q66. Which of the following is an enterprise goal that would MOST likely be evaluated by using a metric of percent of services that meet or exceed targets in revenues and market share?

- * Optimization of business process costs
- * Customer-oriented service culture
- * Portfolio of competitive services

Q67. Who is responsible for the oversight of structures and mechanisms that drive enterprise governance of information and technology (EGIT)?

- * Individual business units
- * External regulators
- * The board

Q68. What would be the PRIMARY reason for management to conduct a process capability assessment?

- * To better understand the current state as compared to the target
- * To better understand the cost of implementing the improved process
- * To better understand the current level of risk versus future risk

Q69. To gain the GREATEST benefit from the COBIT framework, a stakeholder should have a certain level of experience and a thorough understanding of:

- * the regulatory compliance function.
- * the entire enterprise.
- * the IT function.

Q70. Which of the following is considered good practice with regard to performance management of organizational structures?

- * Decision rights of the organizational structure are situation-dependent to facilitate escalation processes.
- * The organizational structure is informally established to enable agile change management.
- * Organizational meeting reports/minutes are available and meaningful to ensure transparency.

Q71. Which of the following would be an appropriate metric associated with an enterprise goal of Business service continuity and availability?

- * Satisfaction levels of board and executive management with business process capabilities
- * Ratio of significant incidents that were not identified in risk assessments vs. total incidents
- * Number of business processing hours lost due to unplanned service interruptions

Explanation/Reference: https://www.oo2.fr/sites/default/files/document/pdf/cobit-5_res_eng_1012.pdf (58)

Q72. Which of the following would be an appropriate metric to align with a goal of Delivery of programs on time, on budget, and meeting requirements and quality standards?

- * Percent of stakeholders satisfied with program/project quality
- * Percent of business staff satisfied that IT service delivery meets agreed service levels
- * Level of user satisfaction with the quality and availability of I&T-related management information

Explanation/Reference: https://community.mis.temple.edu/mis5203sec001sp2019/files/2019/01/COBIT-2019-Framework-Introduction-and-Methodology_res_eng_1118.pdf (32)

Q73. Once IT governance is implemented, what is the NEXT phase in the life cycle of governance?

- * Measuring objectives
- * Initiating improvements
- * Updating the program

Q74. Within an organizational structure chart (RACI chart), which role drives a given task or process?

- * Responsible (R) role
- * Accountable (A) role
- * Informed (I) role

Q75. Which of the following components of a governance system are MOST likely to be underestimated as factors in the success of governance and management activities?

- * Culture, ethics and behavior

- * People, skills and competencies
- * Principles, policies and frameworks

Q76. Which of the following is an IT implementation method design factor that focuses on software building, deployment and operations?

- * Traditional
- * Agile
- * DevOps

Reference <https://blog.firstreference.com/the-isaca-has-traded-in-cobit-5-for-cobit-2019-part-3-of-3/#.X3IHcR1RWQ4>

Q77. Within a tailored enterprise governance system, a sourcing model for information and technology is associated with:

- * design factors.
- * relevant industry frameworks.
- * focus areas.

Design factors can influence the blueprint of your enterprise's governance system and position it for the successful use of I&T.

Q78. Which enterprise role ensures the board is kept informed of major decisions related to value delivery of I&T deployment in accordance with the enterprise strategy?

- * Chief information officer
- * Executive committee
- * Chief executive officer

Q79. Which Role of IT design factor is viewed as a driver for business process and service innovation?

- * Turnaround
- * Strategic
- * Support

Reference <https://www.slideshare.net/ChristianFNissen/introduction-to-cobit-2019-and-it-management-140511572> (70)

Q80. Which of the following is a PRIMARY benefit associated with the management objective managed strategy?

- * Desired value is delivered through a roadmap of incremental changes.
- * Effective communication channels are established across all levels of management.
- * Service delivery is facilitated by adopting the latest technology innovations.

Q81. Which of the following performance measures is used to assess a specific focus area?

- * Maturity level
- * Key goal indicator
- * Process capability rating

Q82. Which of the following should a stakeholder do to optimize the use of COBIT?

- * Customize COBIT guidance to meet industry best practices.
- * Customize COBIT guidance to meet specific enterprise needs.
- * Ensure COBIT guidance is strictly followed without alterations.

Customizable solution that can address the unique needs of any enterprise.

Reference: <https://www.escoute.com/finally-a-guide-for-tailoring-a-governance-system-for-information-and-technology/>

Q83. Which of the following COBIT components includes a list of artifacts with links to relevant governance and management practices?

- * Information flow and items

- * Organizational structures
- * Policies and procedures

Explanation/Reference: <https://www.businessbeam.com/blog/cobit-2019/>

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https://www.braindumpsit.com/COBIT-2019_real-exam.html