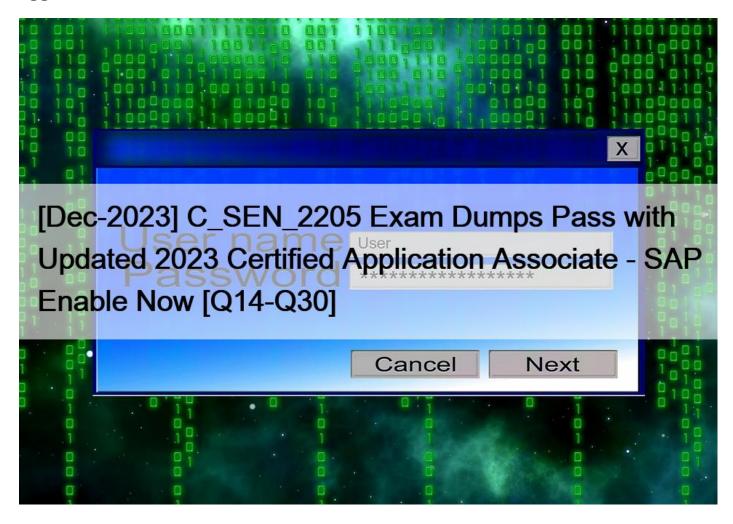
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NO.14 How can you deliver a role-based Desktop Assistant? Note: There are 2 correct answers to this question.

- * Activate the Desktop Assistant Tracking option in the Desktop Assistant playback settings.
- * Publish several content packages via role-filtered publishing of subtrees.
- * Connect Desktop Assistant with the target application and use the roles provided by the application.
- * Use the Roles field in Producer and publish one Desktop Assistant for all users so users can select their roles manually.

NO.15 Desktop Assistant was rolled out on premise and the content was published to a web server. The content does not start on the end-user machines. What are some possible reasons? Note: There are 2 correct answers to this question.

- * The wa base property in the dnt file points to the wrong server.
- * The end user computers cannot access the web server to which the content was published.
- * The notification settings in Manager were not configured correctly.
- * Single Sign-On was not activated on the Manager.

NO.16 A customer asks you to validate the recognition and re-recognition for all applications involved in a project. What must the customer provide to you? Note: There are 2 correct answers to this question.

- * The SAP Enable Now recording profile for the applications
- * All specific application requirements (Terminal Server, Citrix, local only, etc.)
- * Access to the applications
- * Administrator credentials

NO.17 In what scenario should you use automated re-recording?

- * If the interface is the same, but the process changed completely
- * When the interface changed, and the process changed only slightly
- * If you re-record a simulation that was recorded in Quick Recording mode
- * When the interface changed, but the process is still the same

NO.18 What are characteristics of sustainable knowledge production? Note: There are 3 correct answers to this question.

- * Multi-modality
- * Maintainability
- * No Reference
- * Generic library views
- * No redundancies

NO.19 What is an advantage of using Object Visibility in book pages?

- * To fade in or out instead of only showing or hiding objects.
- * To display groups of objects.
- * To show more than one object with a single action
- * To reduce the total number of actions that must be maintained

NO.20 Your customer wants to provide access to content using deep links. What must you consider? Note: There are 2 correct answers to this question.

- * A deep link including ../~tag/published/.. works without forcing.
- * A deep link including ../wa/.. forces anonymous access.
- * A deep link including ../auth/.. forces authenticated access.
- * A deep link including ../pub/.. forces authenticated access.

NO.21 What are typical characteristics of the Desktop Assistant cache? Note: There are 3 correct answers to this question.

- * It reduces the network load.
- * Only requested files will be cached.
- * The update frequency cannot be changed.
- * When a new Desktop Assistant version is installed, the cache must be deleted manually on every end user machine.
- * The lesson.js date is the base for the cache update.

NO.22 In the case of a manual login to Manager, what should you consider regarding the user names and passwords?

- * User names and passwords are always manually created.
- * User names and passwords must have special characters.
- * User names and passwords can come from external identity providers.
- * User names and passwords must be imported via Excel before use.

NO.23 How does the integration between SAP Enable Now and SAP Solution Manager work?

- * All documents are created in SAP Enable Now then periodically moved to SAP Solution Manager.
- * SAP Solution Manager holds the completed process and documents. SAP Enable Now is used to develop documentation content.
- * SAP Solution Manager provides the business process structure and holds links to Manager. SAP Enable Now provides the

documentation content.

* SAP Solution Manager is used to store Reference. SAP Enable Now controls the structure after the initial linkage.

NO.24 You have created multiple Reference for an object in your workarea structure. You would like an overview of how many Reference you have created and where they are located. How does the Producer support this requirement? Note: There are 2 correct answers to this question.

- * Reference are automatically displayed in the Description field of the object.
- * Objects referenced multiple times have a different color in the Project Explorer tree.
- * In the Reference Tree and Reference List, you can jump directly to a linked object in the tree.
- * Numbers displayed in front of the object indicate the number of Reference.

NO.25 Which file exists for all SAP Enable Now objects at the file system level?

- * The entity descriptor entity.xml
- * The preview.png
- * The reference to the workarea
- * The slide.xml

NO.26 What is the function of the Refresh Workarea and All Objects option in Producer? Note: There are 2 correct answers to this question.

- * Refreshes the workarea cache.
- * Applies changes made at the file system level to the local workarea.
- * Updates Manager with all changes made at the file system folder level.
- * Downloads recent changes from Manager.

NO.27 A customer wants to implement SAP Enable Now, cloud edition. What technical prerequisites do you have to consider? Note: There are 2 correct answers to this question.

- * The Adobe Flash plug-in has to be installed on every end user computer.
- * All customer users need to be synchronized to the Identity Authentication service tenant before the implementation.
- * The customer & #8217;s firewall must allow access to SAP Cloud Platform from any end user computer.
- * For authoring or consuming electronic performance support content using Desktop Assistant, either the SAP Enable Now App Launcher or a suitable Java runtime need to be installed on every end user computer.

NO.28 Which of the following data types are supported in SAP Enable Now? Note: There are 3 correct answers to this question.

- * INTEGER
- * USERNAME
- * HTML
- * TIMESTAMP
- * TEXT

NO.29 A customer wants to use the Desktop Assistant for a target application that does not offer reliable re-recognition on object level. Which content types can still be offered? Note: There are 2 correct answers to this question.

- * Interactive guided tours
- * Highlights around text input fields
- * Guided tours with bubbles pointing to controls
- * Page-based context help bubbles

NO.30 What is the purpose of the Toolbox? Note: There are 2 correct answers to this question.

- * It provides templates to the authoring team.
- * It automates steps in the content production.
- * It offers media libraries for common images.

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* It distributes custom scripts to the authoring team.
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