

## C-S43-2022 Training & Certification Get Latest SAP Certified Application Associate Updated on Apr 02, 2024 [Q11-Q33]



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### SAP C-S43-2022 Exam Syllabus Topics:

TopicDetailsTopic 1- Describe the options for preventive maintenance using task lists- User Interface and Mobile Maintenance  
Topic 2- Describe UI technologies and client types used with SAP S- 4HANA Asset Management- Maintenance Processing - Advanced FunctionsTopic 3- Describe and implement the necessary organizational units- Time-based strategy and performance-based strategy maintenance plansTopic 4- Describe and implement the process of corrective maintenance using traditional- Describe and implement technical asset structures following fundamental conceptsTopic 5- Organizational Units and Master Data- Describe and implement the process of breakdown maintenance using traditional

**NO.11** Which functionalities are available in the SAP Service and Asset Manager (SAP Asset Manager) for a maintenance worker?

Note: There are 2 correct answers to this question

\* Confirm time sheets

\*Attach documents

\* Schedule resources

\*Change task list

- \* Display maps

- \*Display and maintain technical objects

- \* Change BOM

- \*Create a work order on the ESRI map

Explanation

The SAP Service and Asset Manager application enables maintenance workers to perform various tasks related to asset management, such as:

**Confirm time sheets:** Maintenance workers can record the time spent on work orders and operations, and submit them for approval. They can also view the status of their time confirmations and edit or delete them if needed. This functionality helps to track the labor costs and efficiency of the maintenance work<sup>1</sup>.

**Attach documents:** Maintenance workers can attach documents, such as photos, videos, audio files, or PDFs, to work orders, notifications, or equipment. This functionality helps to provide additional information or evidence for the maintenance work<sup>2</sup>.

**Display maps:** Maintenance workers can view the location of assets, work orders, or notifications on a map. They can also use the map to navigate to the destination, filter the map items, or switch between different map layers. This functionality helps to improve the spatial awareness and planning of the maintenance work<sup>3</sup>.

**Display and maintain technical objects:** Maintenance workers can view the details of technical objects, such as equipment, functional locations, or linear assets, and perform actions on them, such as creating notifications, work orders, or measurements. They can also edit the technical object data, such as the status, serial number, or manufacturer. This functionality helps to manage the lifecycle and performance of the assets.

The functionalities that are not available in the SAP Service and Asset Manager application for a maintenance worker are:

**Schedule resources:** This functionality is available in the SAP S/4HANA Asset Management application, which is a web-based application that supports the planning and scheduling of maintenance work. Maintenance planners and schedulers can use this application to assign resources, such as technicians, tools, or materials, to work orders and operations, and optimize the resource utilization and availability.

**Change task list:** This functionality is also available in the SAP S/4HANA Asset Management application, which allows maintenance planners and engineers to create and modify task lists, such as general task lists, equipment task lists, or functional location task lists. Task lists are used to define the sequence of operations and activities for recurring maintenance work.

**Change BOM:** This functionality is also available in the SAP S/4HANA Asset Management application, which allows maintenance engineers and technicians to create and change bills of materials (BOMs) for technical objects, such as equipment or functional locations. BOMs are used to list the components and materials that are required for the maintenance work.

**Create a work order on the ESRI map:** This functionality is not available in the SAP Service and Asset Manager application, which only supports viewing the existing work orders on the map. To create a work order on the map, the maintenance worker would need to use the SAP Work Manager application, which is another mobile application that integrates with the ESRI ArcGIS platform. The SAP Work Manager application allows the maintenance worker to create a work order by tapping on a map location, and assign the work order to a technician or a crew.

**References:** 1: SAP Service and Asset Manager User Guide &#8211; Maintenance Persona &#8211; Time Management 2: SAP Service and Asset Manager User Guide &#8211; Maintenance Persona &#8211; Attachments 3: SAP Service and Asset Manager

User Guide &#8211; Maintenance Persona &#8211; Maps : [SAP Service and Asset Manager User Guide &#8211; Maintenance Persona &#8211; Technical Objects] : [SAP S/4HANA Asset Management &#8211; Resource Scheduling] : [SAP S/4HANA Asset Management &#8211; Task Lists] : [SAP S/4HANA Asset Management &#8211; Bills of Material] : [SAP Work Manager User Guide &#8211; Creating Work Orders on the Map]

**NO.12** Which are the prerequisites for Inspection Checklist Processing? Note: There are 2 correct answers to this question

- \* QM inspection plan with assigned inspection characteristics
- \* Inspection point type assigned to the task list header
- \* Master inspection characteristics assigned to PM task list operations
- \* Classification data assigned to a technical object

**NO.13** Which functionalities belong to the current portfolio of SAP Business Objects Business Intelligence? Note:

There are 2 correct answers to this question.

- \* SAP Crystal Reports
- \* Plant Maintenance Information Systems (PMIS)
- \* SAP Lumira
- \* SAP Quick Viewer

Explanation

SAP BusinessObjects Business Intelligence is a suite of products that provides data reporting, visualization, and sharing capabilities. The current portfolio of SAP BusinessObjects Business Intelligence includes the following functionalities1:

**SAP Crystal Reports:** A tool for creating pixel-perfect reports from various data sources, such as relational databases, OLAP cubes, XML files, and SAP applications. SAP Crystal Reports allows users to design, format, and distribute reports in various formats, such as PDF, HTML, Excel, and Word.

**SAP Lumira:** A tool for creating interactive data visualizations, such as charts, maps, infographics, and stories. SAP Lumira allows users to explore, analyze, and share data insights using a drag-and-drop interface and a variety of data sources, such as spreadsheets, databases, SAP applications, and SAP HANA.

**SAP BusinessObjects Web Intelligence:** A tool for creating ad hoc queries and reports from various data sources, such as relational databases, OLAP cubes, SAP applications, and SAP HANA. SAP BusinessObjects Web Intelligence allows users to access, analyze, and share data insights using a web browser or a mobile device.

**SAP BusinessObjects Analysis:** A tool for performing multidimensional data analysis and creating analytical applications from various data sources, such as OLAP cubes, SAP applications, and SAP HANA. SAP BusinessObjects Analysis allows users to slice and dice data, create calculations and formulas, and build interactive dashboards and presentations.

**SAP BusinessObjects Design Studio:** A tool for creating professional data visualizations and applications for desktop and mobile devices. SAP BusinessObjects Design Studio allows users to design, develop, and deploy applications using a graphical interface and a scripting language. The applications can be embedded in SAP portals, SAP BusinessObjects BI Launchpad, or SAP Fiori launchpad.

**SAP BusinessObjects Dashboards:** A tool for creating interactive dashboards and scorecards from various data sources, such as spreadsheets, databases, SAP applications, and SAP HANA. SAP BusinessObjects Dashboards allows users to visualize key performance indicators, trends, and alerts using a variety of components, such as charts, gauges, maps, and selectors.

Plant Maintenance Information Systems (PMIS) and SAP Quick Viewer are not part of the current portfolio of SAP BusinessObjects Business Intelligence. PMIS is a component of SAP S/4HANA Asset Management that provides standard reports and analysis tools

for plant maintenance processes<sup>2</sup>. SAP Quick Viewer is a tool for creating simple reports from SAP tables and views without any programming<sup>3</sup>. References: 1: SAP Help Portal, SAP BusinessObjects Business Intelligence Platform &#8211; SAP Online Help, Topic: SAP BusinessObjects Business Intelligence suite Features<sup>2</sup>: SAP Help Portal, SAP S/4HANA Asset Management, Learning Journey: SAP S/4HANA Asset Management, Topic: Plant Maintenance Information System<sup>3</sup>: SAP Community, SAP Quick Viewer.

**NO.14** You want to create a maintenance order with an external order operation that includes service items.

How can you achieve this? Note: There are 2 correct answers to this question

- \* The usage of a model service specification is mandatory.
- \* The assignment of a control key with the service indicator set is mandatory
- \* The actual value entry can be recorded only via the service entry sheet
- \* The assignment of a control key with key externally processed operation is sufficient.

Explanation

To create a maintenance order with an external order operation that includes service items, you need to do the following steps:

The assignment of a control key with the service indicator set is mandatory. The control key determines the processing type of the operation, such as internal, external, or service. The service indicator in the control key indicates that the operation contains service items that are procured from an external service provider. The service indicator also enables the creation of a purchase requisition and a purchase order for the service items<sup>1</sup>.

The actual value entry can be recorded only via the service entry sheet. The service entry sheet is a document that records the details of the service performed by the external service provider, such as the quantity, price, and date of the service. The service entry sheet is created with reference to the purchase order and the maintenance order. The service entry sheet must be approved before the actual values are posted to the maintenance order and the service items are settled<sup>2</sup>.

The usage of a model service specification is not mandatory, but optional. A model service specification is a template that contains predefined service items that can be copied to the maintenance order operation. The model service specification can simplify the creation of service items and ensure consistency and accuracy<sup>3</sup>.

The assignment of a control key with key externally processed operation is not sufficient, but necessary.

The key externally processed operation in the control key indicates that the operation is performed by an external vendor and not by the internal work center. The key externally processed operation also enables the creation of a purchase requisition and a purchase order for the external operation. However, the key externally processed operation alone does not indicate that the operation contains service items. Therefore, the service indicator is also required<sup>1</sup>. References: Control Key, Service Entry Sheet, and Model Service Specification in SAP Help Portal.

**NO.15** Which operations are possible when you cancel the technical completion of a maintenance order? Note: There are 2 correct answers to this question

- \* Cancel status Released.
- \* Change the prony
- \* Book a goods receipt.
- \* Change the estimated costs.

Explanation

When you cancel the technical completion of a maintenance order, you can perform the following operations:

Book a goods receipt for the materials that were ordered for the maintenance order. This operation is possible because canceling the

technical completion reverses the goods issue that was posted when the order was technically completed. The materials are returned to the warehouse and can be received again when the goods receipt is posted1 Change the estimated costs of the maintenance order. This operation is possible because canceling the technical completion allows you to edit the cost elements and values in the order header and operations. You can also change the settlement rule and the budget of the order2 You cannot perform the following operations when you cancel the technical completion of a maintenance order:

Cancel the status Released of the maintenance order. This operation is not possible because the status Released is set when the order is created and cannot be reversed. The status Released indicates that the order is ready for execution and can be planned, scheduled, and confirmed2 Change the priority of the maintenance order. This operation is not possible because the priority is determined by the notification that triggered the order and cannot be changed in the order itself. The priority indicates the urgency and importance of the maintenance task3 References: 1: SAP Help Portal &#8211; Year-End Closing 3: Exploring Resource Scheduling &#8211; SAP Learning 2:

Cancel Technical Completion | SAP Community

**NO.16** What do you have to consider when setting up the refurbishment process?

- \* Assign valuation type C to the order type.
- \* Assign a view profile for refurbishment to the order type.
- \* Assign a stock determination rule to the PM order type
- \* Mark the order type for refurbishment in customizing.

Explanation

To set up the refurbishment process, you have to consider the following steps:

Assign a view profile for refurbishment to the order type: A view profile determines which fields and tabs are displayed in the order header and item. You can assign a view profile for refurbishment to the order type in Customizing for Plant Maintenance and Customer Service under Maintenance and Service Processing -> Maintenance and Service Orders -> Functions and Settings for Order Types -> Assign View Profiles to Order Types. The view profile for refurbishment enables you to enter the material and serial number of the defective item, as well as the valuation type and the target material for the refurbished item12.

Assign a stock determination rule to the PM order type: A stock determination rule defines the sequence in which the system searches for available stock when you create a reservation or a goods movement for a material. You can assign a stock determination rule to the PM order type in Customizing for Plant Maintenance and Customer Service under Maintenance and Service Processing -> Maintenance and Service Orders -> Functions and Settings for Order Types -> Assign Stock Determination Rule to Order Type. The stock determination rule for refurbishment allows you to specify the valuation type of the defective item that is to be refurbished12.

The other options are not correct for the following reasons:

Assign valuation type C to the order type: Valuation type C is not a valid option for the order type.

Valuation type C is a valuation category that indicates that the material is valued by condition, such as new, refurbished, or defect. Valuation type C is assigned to the material master, not to the order type3.

Mark the order type for refurbishment in customizing: There is no option to mark the order type for refurbishment in customizing. The order type for refurbishment is determined by the order category, which is 30 for refurbishment orders. The order category is assigned to the order type in Customizing for Plant Maintenance and Customer Service under Maintenance and Service Processing -> Maintenance and Service Orders -> Order Types -> Define Order Types3.

References: 3: Explaining Refurbishment of Spare Parts | SAP Learning 1: SAP Refurbishment Process Tutorial &#8211; Free SAP



## PM Training &#8211; ERProof 2: Refurbishment Process &#8211; in simple terms | SAP Blogs

**NO.17** Which objects can you assign to a Maintenance Service Order Item? Note: There are 2 correct answers to this question.

- \* Service Product
- \* DIP Profile
- \* Service Work Center
- \* Service Master Record

Explanation

A maintenance service order item can be assigned to a service product and a service master record. A service product is a material that represents a service that is offered or performed by the service provider. A service master record is a master data object that contains information about the service, such as description, unit of measure, price, and validity period. A service product and a service master record are linked by the service material number. A maintenance service order item can also be assigned to a service master record directly, without a service product. This is useful when the service is not part of the service provider's catalog, but is requested by the customer on an ad-hoc basis. A DIP profile and a service work center are not objects that can be assigned to a maintenance service order item. A DIP profile is a configuration object that defines how the costs and revenues of a service order item are determined and transferred to billing. A service work center is a master data object that represents a person, a group of persons, or a technical resource that performs a service activity. A DIP profile and a service work center are assigned to the maintenance service order header, not to the item level. References:

Maintenance Service Order

Service Product

[Service Master

Record]([https://help.sap.com/docs/SAP\\_S4HANA\\_ON-PREMISE/3757ad8f98484812b58947bb8e6a2663](https://help.sap.com/docs/SAP_S4HANA_ON-PREMISE/3757ad8f98484812b58947bb8e6a2663)

**NO.18** Which component is used to display data in the Technical Object Breakdowns and Technical Object Damages app?

- \* SAP Asset Strategy and Performance Management
- \* SAP Lumira Designer
- \* SAP S/4HANA Core Data Services
- \* SAP Predictive Analysis

**NO.19** A Task List contains two operations:

- \* Every 3 MON: pump inspection
- \* Every 24 MON. pump replacement

When replacing the pump, the operation pump inspection will be ignored. How can you achieve this?

- \* Assign different hierarchy levels
- \* Set the lead float
- \* Create a task list hierarchy
- \* Create a cycle set sequence

**NO.20** The planner adds non-stock material in a released maintenance order. What are possible options within the maintenance order? Note: There are 3 correct answers to this question?

- \* A purchase requisition can be created automatically as soon as the order is saved.
- \* The maintenance order can be set to TECO before the invoice is created

- \* A goods receipt can be posted after the maintenance order is technically completed.
- \* A purchase order is created automatically as soon as the order is saved.
- \* A purchase requisition will ALWAYS be created as soon as the order is saved.

**NO.21** Which of the following objects can you directly assign when you define the work center? Note: There are 2 correct answers to this question.

- \* Calculation key
- \* Planner group
- \* Capacity category
- \* Organizational unit (HR)

**NO.22** Which options do you have in SAP S/4HANA Asset Management, Public Cloud Edition? Note: There are 2 correct answers to this question

- \* You can configure SAP S/4HANA Cloud via the self-service configuration UI.
- \* You have access to the SAP S/4HANA back-end system
- \* You can configure SAP S/4HANA Cloud via the SAP Asset Intelligence Network
- \* You do NOT have access to the SAP S/4HANA back-end system.

**NO.23** Which requirements have to be fulfilled so that an Inspection Checklist with Inspection Lots is generated? Note: There are 2 correct answers to this question.

- \* An Inspection Plan and a technical object must be assigned to the same class.
- \* A PM task list with inspection point type must be assigned to the maintenance order
- \* An object list must have been generated manually or automatically.
- \* A checklist type must be assigned to the maintenance order header.

**NO.24** What do you have to consider when planning maintenance work that is to be carried out by an external company?

- \* If you assign a control key for an external order operation, the actual values must always be entered as a goods receipt in the system.
- \* In the control key assigned to the order operation, the `&#8220;Service&#8221;` indicator must always be activated.
- \* If you assign a control key with indicator `&#8220;Service&#8221;` for an external service, you have to enter the actual values via the service entry sheet.
- \* For the maintenance order type, you have to assign the Enhanced Procurement Mode.

**NO.25** Which of the following is a prerequisite for external refurbishment?

- \* Define the order type for external refurbishment.
- \* Select the material group for externally refurbished materials.
- \* Assign an external work center to a maintenance order operation
- \* Activate the subcontracting indicator in an external activity.

Explanation

External refurbishment is the process of sending defective or worn-out spare parts to an external vendor for repair or replacement. To carry out this process, you need to create a maintenance order with an external operation that has the subcontracting indicator activated. This indicator allows you to create a purchase requisition and a purchase order for the external service. The external operation also requires an external work center, a control key, and a material component with the valuation type of the defective part. The order type for external refurbishment is not a prerequisite, but a configuration option that can be used to differentiate the process from internal refurbishment. The material group for externally refurbished materials is not relevant for the process, as the material master data is not changed by the refurbishment. The assignment of an external work center to a maintenance order operation is necessary, but not sufficient, for external refurbishment. You also need to activate the subcontracting indicator in the external activity. References:

Explaining Refurbishment of Spare Parts, section &#8220;Refurbishing Spare Parts Externally&#8221; Refurbishment of Repairable Spares: Integration between SAP-PM and SAP-MM, section &#8220;4.2 External Refurbishment: Major Steps&#8221;

**NO.26** How does a maintenance request within the phase-based process differ from a maintenance notification in the standard process?

- \* It always uses the risk-based assessment for prioritization.
- \* It is a new business object with no connection to a maintenance notification.
- \* It is mandatory to assign a task list to the maintenance request.
- \* It contains an additional screening phase where requests can be accepted or rejected.

**NO.27** Which default object type do you use to settle a refurbishment order?

- \* The cost center
- \* The WBS element
- \* The fixed asset
- \* The material

Explanation

A refurbishment order is a type of maintenance order that is used to repair or restore a damaged or defective material. The material is usually a fixed asset, such as a machine or a vehicle, that belongs to the company.

The refurbishment order allows you to track the costs and activities involved in the refurbishment process, and to settle the costs to the fixed asset. The fixed asset is the default object type for the settlement of a refurbishment order, but you can also use other object types, such as the cost center or the WBS element, depending on your business requirements. References: Alibaba Cloud Academy &#8211; ACP Cloud Computing Certification Course &#8211; Chapter 9: Maintenance Management &#8211; Section 9.2: Refurbishment Order

**NO.28** You cancel the technical completion of a work order. What are the effects? Note: There are 2 correct answers to this question?

- \* Open reservations are recompiled.
- \* Open purchase requisitions are recompiled
- \* Referenced notifications are put in Process again.
- \* Open purchase orders are recompiled.

Explanation

This means that the system updates the reservation quantity and status according to the actual consumption of materials in the work order. The reservation quantity is set to the difference between the planned quantity and the actual quantity. The reservation status is set to open if the reservation quantity is greater than zero, or to closed if the reservation quantity is zero or negative1.

Referenced notifications are put in Process again: This means that the system changes the status of the notifications that are linked to the work order from Completed to In Process. The notifications can then be edited or processed further1.

The other options are not correct because:

Open purchase requisitions are recompiled: This is not an effect of canceling the technical completion of a work order. The system does not change the purchase requisitions that are created for external services or non-stock materials in the work order. The purchase requisitions remain open until they are converted into purchase orders or deleted1.

Open purchase orders are recompiled: This is not an effect of canceling the technical completion of a work order. The system does not change the purchase orders that are created for external services or non-stock materials in the work order. The purchase orders remain open until they are confirmed, invoiced, or deleted1.



## References:

1: Canceling a Technical Completion | SAP Help Portal

**NO.29** How can you assign a material BOM to a piece of equipment?

- \* Via field model number in the equipment master
- \* Via material BOM header in the serialization data
- \* Via creation of an equipment BOM
- \* Via field construction type

**NO.30** You want to display additional document information within the document flow of a maintenance order.

For which type of document must this be customized?

- \* Invoice
- \* Purchase order
- \* Goods movement
- \* Service entry sheet

## Explanation

A service entry sheet is a document that records the services performed by a vendor for a maintenance order. It contains information such as the order number, the service description, the quantity, the price, and the acceptance status. To display additional document information within the document flow of a maintenance order, such as the invoice number or the goods receipt number, the document type must be customized. This can be done by using the transaction code OIAE and selecting the document type ML81N for service entry sheets. Then, the additional fields can be added to the document flow by using the Field Selection button<sup>1</sup>.

References: 1: Alibaba Cloud Academy, ACP Cloud Computing Certification Course &#8211; Cloud Computing, Lesson 4: Cloud Computing Operations and Management, Topic: Service Entry Sheet.

**NO.31** What can be determined using the offset within a maintenance strategy? Note: There are 2 correct answers to this question.

- \* The first due date of a maintenance package
- \* A one-time shift of a maintenance package
- \* A preliminary buffer shifting the reference date of the maintenance order
- \* The call date for the maintenance order

**NO.32** In which maintenance object can you use an activity type? Note: There are 2 correct answers to this question.

- \* Maintenance order header
- \* Notification activity
- \* Maintenance order operation
- \* Work center

**NO.33** What do you have to consider when setting up the refurbishment process?

- \* Assign valuation type C to the order type.
- \* Assign a view profile for refurbishment to the order type.
- \* Assign a stock determination rule to the PM order type
- \* Mark the order type for refurbishment in customizing.

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