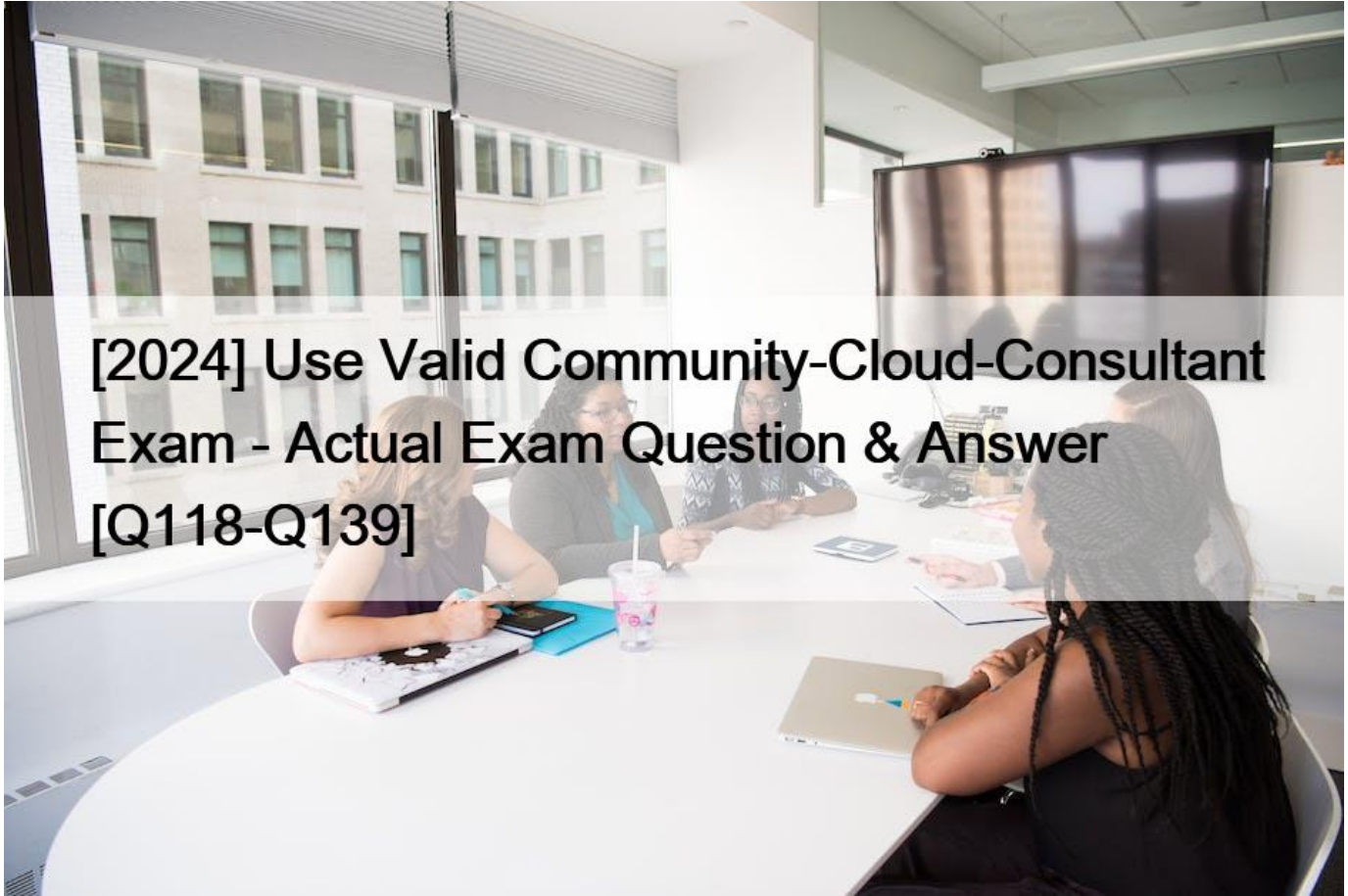


[2024 Use Valid Community-Cloud-Consultant Exam - Actual Exam Question & Answer [Q118-Q139]



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Test Engine to Practice Community-Cloud-Consultant Test Questions

NO.118 What do you recommend? Wendy, the Community Manager at Regional Containers has come to you for advice on managing the Community (Community Manager & Community Builder) from a Mobile Device.

- * Navigate to the community URL and append /manage/one. app and you will be able to login to the mobile community management site
- * Wendy should access Community Manager and Community Builder via a Desktop browser only.
- * Wendy should download the Salesforce1 app and access the Community Manager through the Salesforce1 switcher.
- * Wendy should download the OneCommunity Manager app where she will be able to make limited administrative changes to the Community.

NO.119 Northern Trail Outfitters (NTO) is planning to acquire one of its competitors. NTO has identifies a group of Partners to collaborate with during the entire acquisition process. Which option should NTO use to ensure that only the selected group of partners have visibility to the acquisition?

Select one or more of the following:

- * Set Chatter group emailsetting for selected collaboration Partners to Limited
- * Cmention only selected collaboration Partners
- * Manually share records with selected collaboration Partners
- * Create an Unlisted Chatter Group for selected collaboration Partners

NO.120 Universal Containers (UC) just went live with a new Customer Community. UC wants to automatically create Community users for related Contacts when a new business Opportunity is marked as Closed Won.

Which approach should the Community Cloud consultant recommend to accomplish this?

- * Use a Workflow Rule to create a Task for the Administrator with the list of Contacts that should be Users.
- * Send an email to the Administrator when the Opportunity is marked Closed Won so they can create Users.
- * Use a trigger to create Community users for all related Contacts on the Account.
- * Use a Schedule Report that alerts the Salesforce Administrator of new Contacts.

NO.121 ESTION NO: 168

Where do you go to do this? You wish to edit the Community Head Markup.

- * Developer Console
- * Community Builder >> Settings >> Advanced
- * Community Manager >> Administration >> Settings
- * Modify the hidden Community Lightning Component which is displayed when editing the community
- * Upload a HTML static resource named Head Markup

NO.122 Universal Containers built a Community using the Customer Service (Napili) Template. They want the Salesforce Admin to enable multilingual support for their Community.

Where can the Salesforce Admin configure the languages supported for this Community?

- * Site.com Studio.
- * Force.com Sites.
- * Community Builder.

NO.123 The product marketing team is revising its product data sheets and FAQ documentation to support major upgrades across the product line. Preliminary analysis shows the new articles have fewer views in the Partner and Customer Communities than expected.

What are three ways to increase the visibility of these Knowledge articles? (Choose three.)

- * Use the Featured Topics component to promote the topics related to these new articles.
- * Place hotlink URLs to these topics in the header component.
- * Use the Recommendations component to promote specific articles to defined groups of users (Channels).
- * Make sure that the right fields in the Knowledge object are indexed to improve results in the Universal Search component.
- * Create a new navigational topic for “New Products” and make sure the new articles are assigned to that topic.

NO.124 Universal Containers is leveraging Salesforce Content and needs to rmake it available to their Community users (Customers, Partners, and Employees). Which users will be able to view Salesforce Content based on their license?

- * Users with the Customer Community Login license.
- * Users with the High-Volume Customer Portal license.
- * Users with the Customer Community license.
- * Users with the Customer Community Plus license.

NO.125 ION NO: 145

Northern Trail Outfitters launches a Partner Community using Salesforce tabs and Visualforce. Opportunities needs to be the selected tab for the Community user.

What should Salesforce Admin do to fulfill this request?

- * Set the Opportunity tab as the first tab in the selected tabs in Community Management.
- * Configure Opportunity as the default landing page in Community Settings in Setup.
- * Enable the Opportunity page as the landing page on the Community user guide.
- * Set the Opportunity object page as the landing page in the Community Builder.

NO.126 Universal Containers plans to use person accounts for the external consultants. They need to allow their consultants to register using the Community. How can a Salesforce admin enable this capability in the Community using configuration?

Select one or more of the following:

- * Allowing users to self register and create a workflow to update contacts to Person Account
- * Add a Person Account option to the user registration page and have the option selected by default
- * Provide a link to a custom web page that allows external consultants to register and use Salesforce API to create Person Accounts
- * Enable Allow External Users to self-register in a Community Management and leave the account field blank

NO.127 Northern Trail Outfitters has a Customer Community for viewing discussions and Knowledge articles. The Customer Support team needs to add custom fields on articles for internal comments and additional references.

What is the most efficient way for the Salesforce Admin to hide the custom fields from customers? Choose one answer

- * Create separate articles without these custom fields for the Customer channel and include in the Community
- * Update the customer profile by removing access to these custom fields on all article types
- * Override the article detail page with a custom Visualforce page and hide these custom fields for customers
- * Modify the article detail page with custom Lightning Components that hide these custom fields

NO.128 Universal Containers is setting up their moderation settings on their Community. They have developed 7585 keywords to monitor.

What is the minimum number of keyword lists needed to accommodate all 7585 keywords?

- * 5
- * 3
- * 4
- * 2

NO.129 Universal Containers is building a Customer Community.

What can the Administrator add to the Navigation Menu?

- * Salesforce Objects, Topics, Community Pages, External URL, Forecast
- * Salesforce Objects, Community Pages, App Launcher, External URL
- * Salesforce Objects, Topics, External URL, Lightning Component, Community Pages
- * Salesforce Objects, Global Actions Community Pages, External URL

NO.130 Universal Containers launched their Community built on the Napili template. They would like to update the Community with Live Agent support and additional menu option for Assets. What is the most efficient way for a Salesforce Admin to roll out the new features?

- * Deactivate the Community to make changes to the Community and reactivate with changes after testing in a Sandbox
- * Build a new Community with required features after testing in a Sandbox and deactivate the existing Community

- * Make changes to the existing Community after testing in a Sandbox and publish the Community when the changes are ready for customers.
- * Create new Community profiles with the modified features and assign them to customers when the Community is ready for customers.

NO.131 Universal Containers (UC) recently went live with its new custom Community. UC has received the cases stating that no customers have access to the Community. The customer users have the custom `“UC Customer Community”` profile assigned to them. What is the final step the administrator should take to ensure user membership to the Community?

Select one or more of the following:

- * Publish the Community using the Community Builder
- * Assign the `“UC Customer Community”` profile in administration
- * Use a permission set to give users access to the Community
- * Ensure the `“send welcome email”` checkbox is selected

NO.132 Northern Trail Outfitters needs to provide support to all customers in their Customer Community, including customers who have NOT logged in. Currently, customers can only view Knowledge articles if they are logged in.

What should the Salesforce Admin do to make sure that Knowledge articles are visible to unauthenticated users?

- * Modify the customer profile to include all Knowledge articles types and fields to help customers view articles without login.
- * Make the article detail page available for unauthenticated access to help customers view articles without login.
- * Update the channel for all Knowledge articles to include Public as a channel to help customers view articles without login.
- * Create custom Community pages with components for Knowledge articles and make them available for guest user profiles.

NO.133 Universal Containers wants to allow customers in the Community to create and edit reports. Which license type should the Salesforce Admin use for these users?

- * Customer Community Login.
- * Customer Community Member.
- * Customer Community Plus.
- * Community Manager Plus.

NO.134 Universal Containers is building a Lightning Community. A few Community pages have numerous Lightning Components which are taking longer to display. Which step should be taken to improve display time performance of the pages?

Select one or more of the following:

- * Enable Progressive Rendering
- * Turn on server-side Caching
- * Enable On-Demand Rendering
- * Turn on client-side Caching

NO.135 Universal Containers needs to build a Community for their customers. The following security requirements must be met: * Customers can access their accounts, invoices, and orders. * An account is associated to only one individual. * A few customers who act as partners need access to individual accounts. * Customers can NOT see each Other's data unless is explicitly granted. Which option fulfills the requirements?

- * User Customers Account, Customer Community Plus License, and sharing rules.
- * Customers Account, Customer Community License, and sharing rules.
- * User Person Account, Customers Community License, and Sharing Set.
- * User Person Account, Customers Community Plus License, and Super User access

NO.136 Universal Containers houses their order information in their legacy backend systems. Customers need to see their orders

from the back office in their customer-facing Community.

– The existing Salesforce Org (which hosts the Community) has integration with the backend legacy system using Salesforce Connect.

– Customer users only need to see their orders in the Community.

– Orders are currently public read-only.

– Customer users need to access fields that are already part of the existing integration.

What two things should the Salesforce Admin do to meet these requirements?

Choose 2 answers

- * Leverage existing integration with the legacy System.
- * Create a new integration with the Legacy System for customer users.
- * Update the customer user Profile and give them the “View all” permission on the integration object.
- * Set the External Users’ Organization-Wide Defaults to Private for external objects.

NO.137 The coffee company sells products for coffee shops and consumers. The company is planning to launch a Community and has the following goals:

– Go to market quickly

– Generate online revenue rapidly

– Work with a mobile ready storefront

How should the Community Cloud consultant meet these goals?

Select one or more of the following:

- * Use build your own lightning template
- * Use custom lightening components
- * Use a Visualforce page lightning component
- * Use B2B commerce for community cloud

NO.138 Universal Containers needs to create a Support Community with the following requirements: * Customer and partner users will be members of this community and use the Customer Community and Partner Community License, respectively. * A customer user should be able to see all cases opened for their account, including cases opened by their colleagues. * Customer users must be able to collaborate with all Community users.

What two things should a Salesforce Admin do to accomplish this? Choose 2 answers

- * Select the Community User Visibility checkbox
- * Enable Super User access for customer users
- * Set up Delegated Admin access for customer users
- * Create a Sharing Set on the Case object

NO.139 Universal Containers wants to create a Customer Community venue product line with the following requirements:

– Use the customer service template

• Track Community members; login countries

• Display SharePoint documents for the customer

• Display product documentation from Adobe Experience Manager

Which three integrations what do Community Cloud consultant need to configure to meet these requirements?

Choose 3 answers

Select one or more of the following:

- * SharePoint Web Services
- * Files Connect
- * CMS Connect
- * Google Analytics
- * Salesforce Knowledge

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